ATTORNEY DOCKET NO. 3882/3

PATENT

IN THE UNTED STATES PATENT AND TRADEMARK OFFICE

Application of

David HERRING et al.

Serial No.:

09/724,025

Examiner: Edward R. Cosimano

Filed

November 28, 2000

Group Art Unit: 3629

Title -

METHOD AND SYSTEM FOR PREDICTING CAUSES OF NETWORK SERVICE OUTAGES USING TIME DOMAIN

CORRELATION

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Washington, D.C. 22313-1450

AMENDMENT AND RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT

Sir:

This is in response to the Notice of Non-Compliant Amendment dated July 8,

2003. Reconsideration of the application is respectfully requested.

Please amend the above-identified application as follows:

Amendments to the specification begin on page 2 of this paper.

Amendments to the claims begin on page 8 of this paper.

Remarks/Arguments begin on page 26 of this paper.

AUG 1 8 2003 GROUP 3601